

**QUALITY IMPROVEMENT BASICS:
METHODS AND TOOLS FOR TRIBAL PUBLIC HEALTH ACCREDITATION**

**INTER TRIBAL COUNCIL OF ARIZONA
MAY 2-3, 2013**

AGENDA – DAY 1

Meeting Goal: To provide a foundation in public health quality improvement (QI) and its use in public health accreditation readiness

Meeting Objectives:

- Provide an overview of how QI fits in with public health accreditation
- Have a basic understanding of QI in public health, including elements of the Plan-Do-Check-Act cycle
- Be familiar with the steps to conduct a QI Project to address improvement areas related to PHAB standards and measures
- Use a variety of QI methods, tools and techniques
- Discuss the elements of a QI Plan as described in Domain 9 of the PHAB standards and measures

9:00-9:45 am	Welcome, Introductions and Agenda Overview
9:45-10:15 am	Quality Improvement and Accreditation <ul style="list-style-type: none">- QI is the Basis for Public Health Accreditation- What is QI?- Overview of QI principles- Introduce Plan-Do-Check-Act (PDCA) cycle
10:15-10:30 am	BREAK
10:30-12:00 am	PLAN – Identify the Problem <ul style="list-style-type: none">- Identify the problem- Develop an Aim Statement
12:00-1:00 pm	LUNCH (On your own)
1:00-1:15 pm	Group Check-In
1:15-2:15 pm	PLAN Continued – Examine the Approach <ul style="list-style-type: none">- Examine the current approach or process flow- Use data to make decisions- Flow chart the process (activity)
2:15-2:30 pm	BREAK
2:30-3:30 pm	PLAN Continued – Examine the Approach <ul style="list-style-type: none">- Identifying root cause- Root Cause Analysis using Fishbone
3:30-4:00 pm	Wrap Up and Next Steps

AGENDA – DAY 2

8:00-8:15 am	Welcome and Overview
8:15-9:15 am	PLAN Continued – Examine the Approach <ul style="list-style-type: none">– Develop an Improvement Theory
9:15-9:30 am	BREAK
9:30-10:00 am	Do-Check-Act - Putting It All Together <ul style="list-style-type: none">- Do-Check-Act – institutionalizing the change- Creating a Culture of QI
10:00-11:00 pm	Quality Improvement and Accreditation <ul style="list-style-type: none">– QI and How it Relates to Accreditation Readiness– Elements of a QI Plan
11:00-11:30 pm	Q & A and Evaluation <ul style="list-style-type: none">– Closing reflection
11:30 pm	ADJOURN