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# STD EXPRESS DATA COLLABORATIVE

## RFA INFORMATIONAL WEBINAR



March 13, 2019  
3:00 PM - 4:00 PM ET

*Presented by:*

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# OVERVIEW

- Overview
- Project Background
- Intro to Express Services
- Project Goals & Overview
- Eligibility & Important Dates
- Key Activities
- Staffing
- Support & Technical Assistance
- Selection Criteria
- Submission Instructions
- Q&A

## To Ask a Question

During the webinar, questions can be submitted through the **Chat box**, and will be answered during the Q&A period.

During the Q&A period, lines will be unmuted for participants to ask questions.

All lines will be muted until the Q&A period.

# PROJECT BACKGROUND

- STD rates continue to rise as resources have remained stagnant or dwindled
- STD clinics need to increase access to testing and treatment while conserving resources
- Some clinics have implemented express services to increase testing among eligible patients to “do more with less”
- Need for evaluation of express services to assess outcomes related to treatment, capacity, cost and cost effectiveness, and patient satisfaction to determine role of express services in STD prevention

# WHAT ARE EXPRESS SERVICES?

**Core elements:** Triage-based STD testing without a full physical examination

**Key features:**

- Alternative staffing models that allow health care professionals to operate at the top of their licenses
- Patient-self collection
- Technology and automation
- Opportunities to implement in diverse settings

# PROJECT GOALS

- Further establish the evidence base for express services
- Support quality improvement of established express models
- Project aims to answer:
  - How effective are express services at increasing access to STD testing and treatment?
  - How effective are express services at improving the efficiency of care?
  - How do express services affect patient satisfaction?
  - What are the outcomes, barriers, opportunities, and costs associated with establishing and maintaining express services in various STD program settings?

# EVALUATION SCOPE

Component	Sample Evaluation Questions	Sample Data
Treatment	What is the impact and accuracy of triage in identifying persons for express services?	<ul style="list-style-type: none"> <li>Proportion of patients accurately routed to express services</li> </ul>
	How effective are express services at reducing time to treatment?	<ul style="list-style-type: none"> <li>Days to notification of test results</li> <li>Days to treatment initiation</li> </ul>
	How effective are express services at increasing STD testing and treatment among new patients from priority populations?	<ul style="list-style-type: none"> <li>Proportion of new patients that present for testing after express services implementation</li> <li>Demographics of patient population</li> </ul>
	How effective are express services at improving treatment completion rates?	<ul style="list-style-type: none"> <li>Proportion of patients with positive test results that receive treatment</li> </ul>
Cost	What are the costs associated with establishing and maintaining express services in various STD program settings?	<ul style="list-style-type: none"> <li>Cost per patient visit in express services</li> <li>Cost per case detected/ treated</li> </ul>
	Are express services cost effective?	<ul style="list-style-type: none"> <li>Cost per patient visit in express services</li> <li>Cost per case detected/ treated</li> <li># patients tested, # patients treated</li> </ul>
Capacity	How effective are express services at increasing the number of patients seen?	<ul style="list-style-type: none"> <li>Number of patients seen in the clinic before and after the implementation of express services</li> </ul>
	What proportion of patients are eligible for express services?	<ul style="list-style-type: none"> <li>Number of patients triaged to express services</li> </ul>
Patient Satisfaction	Do express services affect patient satisfaction?	<ul style="list-style-type: none"> <li>Proportion of patients likely to return to clinic</li> <li>Proportion of patients satisfied with most recent visit</li> <li>Proportion of patients comfortable with self-collection</li> </ul>

# PROJECT OVERVIEW

- Selected clinics will be awarded \$30,000 each through fixed-price contracts
- Project period to be approximately 12 months: April 22, 2019 – April 30, 2020
- Clinics will:
  - Participate in monthly Data Collaborative virtual meetings
  - Refine and implement evaluation plan and send data to NACCHO and CDC/DSTDP for analysis
  - Discuss analyzed data critically and collaboratively

# ELIGIBILITY & IMPORTANT DATES

- Eligible applicants: STD clinics that have been operating express services (triage-based STD testing without a full clinical examination) for a minimum of 3 months and have reasonable access to data sources to assess evaluation questions
- Application Submission Deadline:  
March 28, 2019 by 11:59 PM PT
- Telephone Interviews (if necessary):  
April 3-12, 2019
- Anticipated Award Notification:  
April 19, 2019



# KEY ACTIVITIES

- Collaboratively refine and prioritize evaluation questions
- Individually collect and report data necessary to evaluate express services
- Discuss results critically and collaboratively via virtual meetings
- Deliver short presentation on express model
- Share resources, such as protocols, patient flow diagrams, staffing models, risk assessments, and patient education materials

# KEY ACTIVITIES

- Participate in monthly virtual meetings
- Participate in one-on-one TA on an as-needed basis
- Work with NACCHO and CDC/DSTDP to plan an in-person site visit
- Provide relevant staff and sufficient staff time to manage the project and to participate in ongoing communication
- Contribute to manuscript development with NACCHO, CDC/DSTDP, and other participants

# PROJECT STAFFING

- **Primary Contact:** STD clinic staff person that is responsible for managing the project; serves as a link between clinical staff and the Data Lead; participates in all regularly scheduled Data Collaborative meetings, including monthly virtual sessions, TA, and the site visit
- **Clinical Lead:** Credentialed clinician with expertise in clinic administration and ideally a leadership position within the STD clinic; responsible for addressing any obstacles or barriers as they arise; participates in Data Collaborative meetings on an as-needed basis; is required to participate in the site visit
- **Data Lead:** Responsible for requesting, collecting, and submitting all data and has experience doing so; participates in all regularly scheduled Data Collaborative meetings, including monthly virtual sessions, TA, and the site visit

# SUPPORT & TECHNICAL ASSISTANCE

- NACCHO and CDC/DSTDP will provide support to awardees throughout the project period
  - **TA** via monthly virtual meetings, conference calls, and potentially on-site to facilitate project planning, evaluation design, and data collection and reporting (including data cleaning, documentation standards, and reporting frequency)
  - Moderation of and access to an **online forum** such as Slack to allow participating clinics to share resources, ask questions, and address challenges in real-time
  - **In-person site visits** upon project kickoff to observe the express model, review and discuss evaluation design and data, and provide any needed TA
  - **Analysis** of reported data with **summary reports**
  - Leading **manuscript development**

# SELECTION CRITERIA

- Relevance of the project to the clinic's goals and interests
- Past/current experience with evaluation of clinic operations
- Capacity to implement the proposed evaluation framework
- Capacity of participating staff

# SUBMISSION INSTRUCTIONS

- Applications should be submitted as a single PDF in an email to [sritter@naccho.org](mailto:sritter@naccho.org)
- Use as a Subject Line: “STD Express Data Collaborative RFA”
- Questions about the RFA or submission can be directed to:

Samantha Ritter, MPH

Senior Program Analyst, HIV, STI, & Viral Hepatitis


202-756-0162

[sritter@naccho.org](mailto:sritter@naccho.org)

# Q&A

- Our clinic has been operating express services for one month. Are we eligible?
- Our clinic is run by a nurse and counselors. Patients are all tested and do not receive physical examinations, whether or not they are symptomatic. If they receive a positive test result, they are treated according to standing orders. Are we eligible?

# OTHER QUESTIONS?

Please “Raise your hand” by clicking  before asking a question

- then -

When called on, press \*7 to unmute.

*After asking your question, mute your line by pressing \*6 and clicking  again to lower your hand.*

Q&A and the archived webinar will be made available following the call at:

<http://essentialelements.naccho.org/archives/13374>

Additional questions can be submitted to:

[sritter@naccho.org](mailto:sritter@naccho.org)